

New Mercer/ORC Website Log In Process

November 2012



Introduction

- Why did Mercer/ORC make this change?
 - Mercer and ORC are still in the process of integrating services and product offerings. Mercer Mobility Data is distributed through iMercer.com which also houses many of Mercer's other offerings. By further integrating ORC and Mercer we hope to leverage the strength of both offerings to provide a more complete and well rounded service to our clients.
- What changed?
 - Not much. You will still have access to the ORC ICS website as you are used to. The only difference is the way in which you access that website.
- What changes can we expect in the future?
 - Mercer and ORC will continue to integrate their solutions. We hope to find synergies between our offerings to boost the value we provide to clients while at the same time preserving two distinct and separate lines of data.

How to Sign On

- The first time you sign on, go to www.orcworldwide-ics.com

ORC Worldwide is now...

MERCER

INFORMATION PRODUCT SOLUTIONS

ON NOVEMBER 19: ACCESS YOUR GLOBAL MOBILITY DATA AT IMERCER.COM
SAME DATA AND SERVICES, NEW LOGIN

Your information and services will not be affected.

Details will be emailed to registered users
prior to the change.

Click here to be
redirected to
iMercer.com

imercer.com/mobility

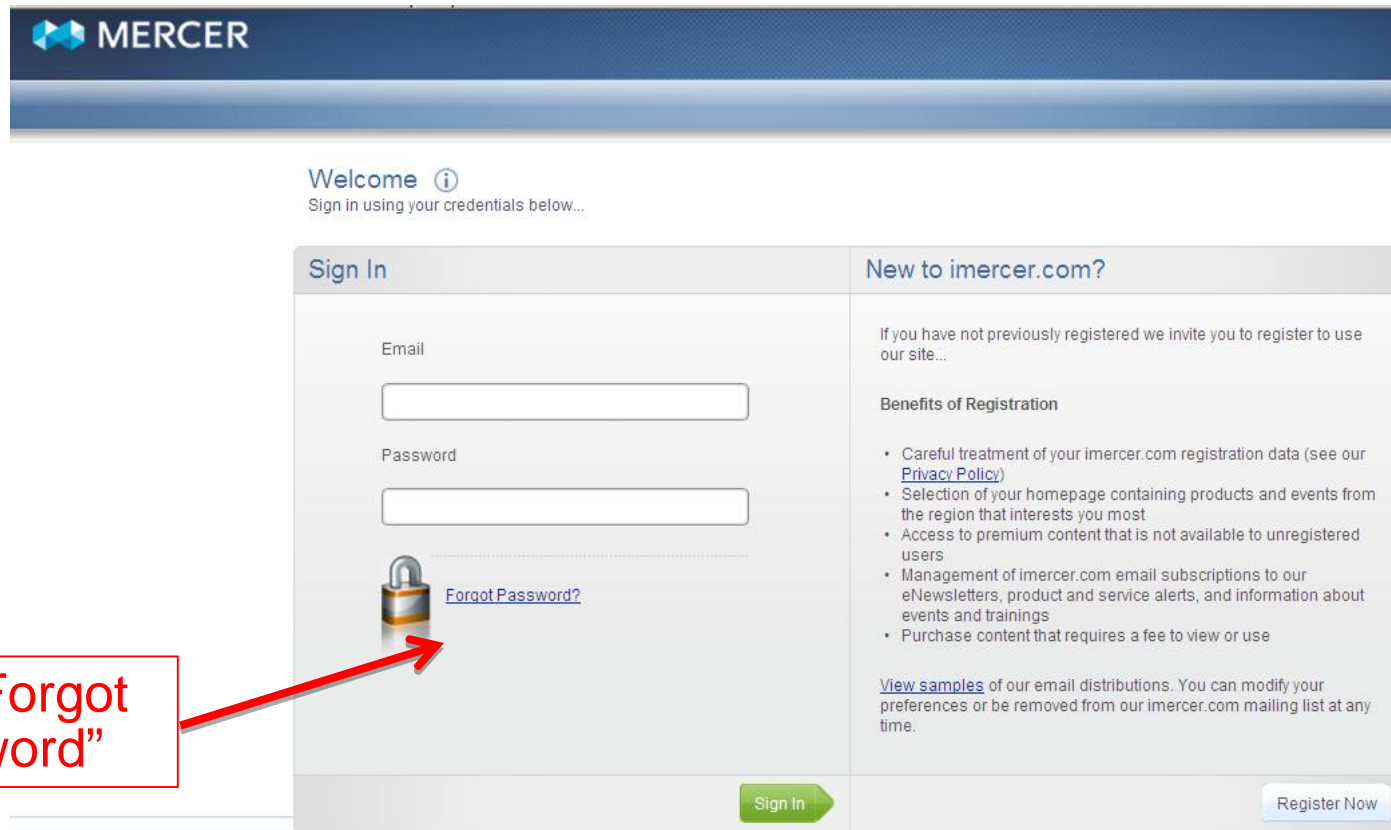
Please note: As of 19 November, 2012, the Mercer/ORC International Compensation Services site is accessible through imercer.com. [Click here](#) to access the site now, or wait to be automatically redirected in 30 seconds.

Detailed login instructions are available for you to download [here](#).

Please bookmark imercer.com for easy access in the future.

How to Sign On

- This will take you to the iMercer sign on page. Please click FORGOT PASSWORD. Mercer has already created a profile (or merged your existing profile). There is no need to register a new account.



The screenshot shows the iMercer sign-in page. At the top, there is a blue header with the MERCER logo. Below the header, the text "Welcome" is followed by an information icon and the instruction "Sign in using your credentials below...". The main content area is divided into two columns. The left column, titled "Sign In", contains input fields for "Email" and "Password", and a "Forgot Password?" link with a padlock icon. A red arrow points from a red-bordered box containing the text "Click 'Forgot Password'" to the "Forgot Password?" link. The right column, titled "New to imercer.com?", contains a message inviting new users to register, a list of "Benefits of Registration", and a "Register Now" button. At the bottom of the sign-in section, there is a green "Sign In" button.

How to Sign On

- Enter your email address and the security code as shown on your screen

Forgot Password ⓘ

If you have lost or forgotten your password, enter your email address below. We will email your new password to you.



Email Address

Please enter the text below


F3LR

Submit

How to Sign On

- A new password will be emailed to you.
- Please go to www.imercer.com and click on the green LOGIN/REGISTER button. Then sign in using your email address and the emailed password. Passwords are case sensitive.

Welcome ⓘ
Sign in using your credentials below...

Sign In	New to imercer.com?
<p>Email</p> <input type="text"/>	<p>If you have not previously registered we invite you to register to use our site...</p> <p>Benefits of Registration</p> <ul style="list-style-type: none">• Careful treatment of your imercer.com registration data (see our Privacy Policy)• Selection of your homepage containing products and events from the region that interests you most• Access to premium content that is not available to unregistered users• Management of imercer.com email subscriptions to our eNewsletters, product and service alerts, and information about events and trainings• Purchase content that requires a fee to view or use <p>View samples of our email distributions. You can modify your preferences or be removed from our imercer.com mailing list at any time.</p>
<p>Password</p> <input type="password"/>	
<p> Forgot Password?</p>	
<p><input type="button" value="Sign In"/></p>	<p><input type="button" value="Register Now"/></p>

iMercer

- Once you sign on, you will be taken to iMercer.com. From here you can access your Mercer/ORC account. First, click on “Go to My Account”.

MERCER | Welcome to imercer.com | LOGIN/REGISTER | CHANGE REGION | UNITED STATES

COMPENSATION / REMUNERATION | BENEFITS | GLOBAL MOBILITY | SOFTWARE | EVENTS/TRAINING | SERVICES | search imercer.com | SEARCH

Mobility News

Mercer's 2012 Cost of Living city rankings now available. We rank the world's major cities based on results from the most comprehensive cost of living survey to help multinational companies and governments determine compensation allowance for their international assignees. See which cities rank as the most expensive for expatriates in this year's survey. [Read the highlights.](#)

Exciting new enhancement to Mercer's Global HRMonitor Expatriate Compensation Calculator (ECC): ECC Advanced lets users create more detailed, tailored compensation package calculations, including host gross-up functionality, while maintaining transparency and clarity. [Learn more](#) about the new capabilities and find out how you can get ECC Advanced.

New joint research from the World Economic Forum and Mercer shows innovative ways to enhance talent mobility. Visit our new [Global Talent site](#) to download the report, view case studies, and access resources for managing global talent and mobility issues.

Product Solutions

Mercer provides a full spectrum of innovative global mobility solutions to help you build an effective mobility program. Mercer's offerings cover all bases of global mobility, including calculating allowances for all types of international assignments, policy benchmarking, global mobility metrics, software tools and guides for your company's international assignees.

Expatriate Consulting Services

Whether you are just starting to send employees abroad or trying to optimize your long-standing expatriate management program; whether you are in need of advice or are simply short-staffed, Mercer's experts are here to help.

We offer a full range of consulting services covering all aspects of global mobility, from [expatriate compensation](#) to [expatriate management](#) to [expatriate administration](#).

Events & Training

Mercer's global mobility events serve as great opportunities to network and learn from our experts and fellow expatriate management professionals. We host a wealth of events around the globe year-round, from large conferences to small training seminars to webcasts you can attend from your desk.

Knowledge Center

Our thought leaders are eager to share their knowledge and experience in global mobility. We have gathered and frequently add to a wide range of materials on expatriate management, from white papers to articles to presentations and recordings.

My Account

My Links:

- [Mercer VWIN@](#)
- [Mercer/ORC International Compensation Services](#)
- [Global HRMonitor@](#)
- [Go to My Account](#)
- [Customer service](#)
- [Secure file upload](#)
- [Go to mercer.com](#)

Stay informed

- [Get the latest HR news delivered to your inbox](#)
- [View our complete catalog of products](#)

Access
your
account
details here

iMercer

- Click on “Personal Settings – Registration Maintenance” to:
 - Change your contact information if necessary
 - Reset your password

The screenshot shows the iMercer user dashboard. At the top, there is a navigation bar with the Mercer logo and a 'CHANGE' button. Below the navigation bar, there are several sections: 'My Tools' with a list of links, 'My Downloads / Online Subscriptions', 'Personal Settings' (highlighted with a red arrow), and 'Software Application Demos'. The 'Personal Settings' section contains a link for 'Registration Maintenance'. At the bottom, there are social media links and a footer with the Mercer logo and contact information.



The screenshot shows the iMercer registration form. The form is titled 'Registration' and contains several sections: 'Profile Information', 'Email Address', 'Retype Your Email Address', 'Job Title', 'Address Line 1*', 'City*', 'Postal Code*', 'Business Telephone*', 'Surname/Last Name*', 'Create Your Own Password*', 'Retype Your Password*', 'Company/Organisation Name*', 'Address Line 2', 'State/Province', 'Country*', and 'Mobile Telephone'. A red arrow points to the 'State/Province' field. To the right of the form, there is a 'Password Requirements' box with the following text: 'Must be at least eight characters in length. Must include at least one numeric character (0-9). Must include one punctuation mark or symbol or alternate case (upper/lower).'

Click here which will allow you to change your contact information here

iMercer

- Access your Mercer/ORC data by selecting the link listed in “My Tools” section. “My Links” area also shows your most recently used links, so you can find the Mercer/ORC website link in that section as well.

The screenshot shows the iMercer user interface. At the top, there is a navigation bar with the Mercer logo, a welcome message for Jordan, a 'Logout' link, and a 'CHANGE REGION' dropdown menu set to 'UNITED STATES'. Below the navigation bar is a search bar and a menu with categories: COMPENSATION / REMUNERATION, BENEFITS, GLOBAL MOBILITY, SOFTWARE, EVENTS/TRAINING, and SERVICES. The main content area is divided into several sections: 'My Tools' (with a list of links including Mercer WIN@, PayMonitor@, BenefitsMonitor™ U.S., Market Pricer, Software Support, Mercer BenefitsMonitor, Demo GCPR, and various surveys), 'My Downloads / Online Subscriptions' (with a link to A-Z Product Listing), 'Personal Settings' (with a link to Registration Maintenance), and 'Software Application Demos' (with links to BenefitsMonitor - US™ coming soon and Mercer WIN@ Demo). On the right side, there is a 'My Account' section with a 'My Links' subsection. This subsection contains a list of links, with 'Mercer/ORC International Compensation Services' highlighted by a red arrow. Another red arrow points from the 'My Tools' section to this same link in the 'My Links' section. At the bottom, there is a 'Stay Connected' section with social media icons for RSS Feeds, Facebook, Twitter, Twitter Mobility, YouTube, Podcasts, Webcasts, and M / THINK. The footer includes the Marsh & McLennan Companies logo and various legal links.

Access ORC ICS Website here

This link will show in your “My Links” section depending on frequency of use

Mercer/ORC Website

- You should now be able to access the Mercer/ORC Website.

ORC Worldwide is now...

Welcome : [Jordan Blue](#)

[Admin](#) [My Account](#) [Contact](#) [Back To iMercer](#)

INFORMATION PRODUCT SOLUTIONS

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[Home](#) | [Compensation Tables](#) | [Calculators](#) | [Products](#) | [Data by Location](#) | [News & Info](#)

Client: **Organization Resources Counselors, Inc. (Chicago)**
Subscription: **Multi-National Pay with Americans Abroad - Gail**

Upcoming Events

Trends in International Assignments Webcast

Find out how other multinational companies are addressing relevant global mobility issues in this overview of best practices in international assignment management. Based on the finding from the [2012 Worldwide Survey of International Assignment Policies and Practices](#), this webcast will help you evaluate your mobility program to ensure it is competitive and effective.

[Asia-Pacific](#)

21 November
11 am Singapore

[Register](#)

Mercer's Global Mobility Seminars

Mercer's expatriate compensation and management seminars in Europe and North America can help orient new staff joining your mobility team or help more experienced professionals update their skills. A few spaces are available in the last sessions of our 2012 EMEA series, in **London**. Visit [imercer.com](#) for details and registration for the [EMEA series](#) and the [North America series](#) and stay tuned for 2013 dates and locations.

Featured

SPECIAL ANNOUNCEMENT: CHANGE IN LOGIN PROCESS

On **November 19**, you will access this website by logging into [imercer.com](#). **Please be assured that this change will in no way affect the information or any other aspect of the service you receive from Mercer.**

This change in login brings your Mercer and former ORC web services together in one place, with one username and password. Details of the change will be emailed to all registered users prior to the switch.

Worldwide Survey of International Assignment Policies and Practices—Regional Reports Have Been Delivered

If you took part in the 2012 cycle of the survey, check your email for instructions on how to download your free regional report from [imercer.com](#). (Contact mobility@mercer.com if you have any questions.) The full Global report will be available to participants in November.

If you missed the spring survey deadline but would still like access to the data, we have **good news**: You now have the option of getting the results by undertaking a benchmarking project or participating in the survey on a rolling basis. Learn more at [imercer.com/wiapp](#).

Short-Term Assignments Webcast and Product Update

If you missed our recent webcast on short-term assignments, you can [view the recording here](#). Also check out our recently enhanced [Short-term Assignment Per Diem Calculator](#). The Calculator provides an appropriate, consistent and cost-effective means of compensating employees for day-to-day living costs in the short-term assignment location and now offers three standard levels of per diems, letting you choose the allowance based on your company's budget and spending assumptions. For more information, visit [imercer.com/shortterm](#).

Knowledge Center

- [Balance Sheet Booklet](#)
- [Data User's Guide](#)
- [Frequently Asked Questions](#)
- [Location List 2012](#)
- [New Calculators Webcast](#)
- [ORC Market Basket Items](#)

▶ Webcasts

▶ Joint Roundtable & Client Conference

ORC Products

- [Balance Sheet](#)
- [Business Travel Allowance](#)
- [Differential Change Analysis \(DCA\)](#)
- [Location Evaluation Report](#)
- [Net to Net](#)
- [Real-Time RentCheck](#)

News

[Mobility Update](#)

[Surveys](#)

[Publications](#)

 [Coming November 19: Change in Login for This Site](#)

Additional Key Points

- **You will now go to iMercer.com to log on to the ORC ICS Website.**
- The ICS Website is still the same site you have used up until now and will continue to use it in the future. It is only the login screen that has moved to iMercer.com.
- iMercer login provides access to all Mercer products including a link to our website, called "Mercer/ORC International Compensation Services". This link is located in "My Tools" section of the site (this is under "Go to My Account" link). Clicking on the "Mercer/ORC International Compensation Services" link takes you right into the ICS Website, bypassing the login page.
- If you use the ICS Website to modify your address you will simply be redirected to your user details located in Personal Settings> Registration Maintenance on iMercer.
- **You may change your password only once within a 24-hour period.**

